



Welcome!

Thank you for choosing our office and taking the time to review our office policies.

Attendance

We appreciate your prompt attendance at all appointments. Our office has a 10-minute window in which patients must show up for their appointment. After 10 minutes, we will have to reschedule the patient. If you must reschedule, please give us 48 hours advance notice, otherwise you may be subject to a missed appointment fee. We strive to schedule your appointments promptly and keep your wait to a minimum.

Financial

Payment is always due on the day of your appointment. We accept cash, check, and credit/debit cards.

Any appointments scheduled for procedures (i.e. crowns, root canals, deep cleaning, dentures, partials, implants etc) that have a **COPAY/COINSURANCE** assigned to them will require **HALF** of said copay to be collected upon scheduling your procedure. The remaining half will be collected at time of service. As a reminder we accept all forms of payment except American Express. If you are in need of a financing option, we accept CareCredit and the front desk can provide you with more information.

Please be aware: the half of your copay that is collected during scheduling is **NOT** subject to be refunded if you cancel your appointment.

Pediatric Patients

We use behavior management techniques that allow us to treat many children while they are awake. In many cases we have been able to treat very young children without any sedation. To make this possible we ask for your cooperation. For your child's first visit, one parent/guardian may accompany them to the treatment room.

On subsequent visits, children will come back by themselves. If you have any questions about your child's treatment you can speak directly to the doctor before or after their appointment. Also, please arrange for an adult to accompany any young children in the reception area. Thank you!